

CATERING CAMP EL OLAM TERMS AND CONDITIONS: Updated FEB. 2026

Please take note of the rules and regulations outlined in this document. They are there to keep you and your campers safe and are drawn up after doing a full risk assessment of the camp property. It is the camp leader's responsibility to ensure that ALL campers are aware of all rules and safety protocols while at Camp El Olam. Please ensure that all camp leaders have been forwarded and made aware of this document and that these terms and conditions have been agreed upon before arriving at Camp El Olam. We do recommend that there is a vehicle at camp ready and available to take any injured camper to hospital or doctor if necessary.

Emergency Contacts:

Camp Managers- Garth Hawyes/Rae Hawyes	082 8044962/ 082 5789980
Net Care Ambulance	082 911
SA CAN	0861 687225
St Annes Hospital	033 8975000
Hillcrest Private Hospital (carries anti-venoms)	031 7688000
Greys Hospital	033 8973000
Hayfields Medi cross	033 3869208
Fire Department	031 3220927/ 0800 033911
Magma Security	031 7851167

PLEASE NOTE:

Any person visiting or using the Camp El Olam premises or facilities does so at their own risk. Camp El Olam Youth and Education Centre NPC and Staff Members, Buckhaw Brow Farm Owners and Staff will not be held responsible for any loss, damage, injury or death to any person or their property whether caused by fire, theft or any other cause whatsoever.

Booking and Payment Procedures:

- Bookings are only confirmed once a R 5000 NON-REFUNDABLE booking deposit has been paid.- This booking deposit will be deducted from the camp fees.
- 50% of the camp fees will be due 30 days prior to your arrival an invoice will be sent to you. And the balance will be due on your arrival day, a final invoice will be sent to you.
- There is an additional fee for day visitors- please report day visitors to camp management.

Cancellations:

- The R 5000 booking deposit is NON-REFUNDABLE
- Camps cancelled less than 3 months prior to your arrival day will be charged our current minimum booking fee.
- Camps cancelled **within 30 days** prior to your arrival day will be charged your **full camp fee** as per the numbers on your quote.
Non- arrival campers- Full camp fee is payable

Times:

- The camp is available from 3pm on your arrival day. A leader from your camp must arrive before 5pm to receive keys and camp briefing. You will be charged a late fee of R 500 if you arrive after 5pm.

- You must depart by **2pm on a Sunday. If your departure day is any other day of the week you must depart by 11am, unless discussed otherwise with camp management.** If you stay later than allowed, you will be charged an additional day fee per person.

Catering:

- Meals are served as follows: Breakfast -8am/ Lunch -12:30pm and Supper- 6pm. Please ensure campers arrive to meals on time. Times can be altered to accommodate your programme if there is advanced warning.
- Campers are to bring their own dishes or there is an addition hiring fee for using the camps dishes. Campers are responsible for washing their own dishes.

Ablution Block:

- Please ensure the ablution block is kept neat and tidy. Accidents can happen when floors are left wet and slippery. Please provide your own detergents and broom, mops, cloths etc. Toilet paper is provided.

Grounds: - You will be fined R 500 if you are found breaking any of these rules. Camps will be charged for any breakages that occur during the camp.

- One person on the trampoline at a time/ Children U12 -may jump two at a time.
- Swimming in dams is prohibited.
- This is a working farm, please stay away from machinery and give way to farm vehicles.
- Please pay attention to signs, we do spray crops at times and the chemicals can be dangerous.
- Please do not cut any cane or other plants.
- Please do not harass any animals. All strange animals are potentially dangerous.
- If you use the firepit or braais, please make campers aware of the dangers of cooking on or enjoying an open fire and take the necessary precautions to ensure no one gets hurt.
- Please note: No firearms/ No fireworks/ No motorbikes or quads/No smoking or alcohol/No unreasonably loud music.
- Quiet after 10pm

Fire:

- There are fire extinguishers available.
- In the event of a fire please move all campers quickly to the volleyball court and alert camp management and the fire department.

Load Shedding:

- We have a generator that can be utilised when load shedding takes place. Kindly note that the generator can only generate lights and it will be switched on from late afternoon till 9pm.
- Should you require the generator to run after 9pm a cost of R200 per hour will be charged.
- Bringing torches is a good idea.

Thank -you so much for booking with us and for following these rules to ensure that you have a successful camp without injuries or illness. We trust that you will have a wonderful camp!